① outsourcing is when a object or thing gets data or information from other means other than it self.

② The Bank wants a secure internal System that will allow employees to interact directly with the companies financial database, The Bank will study other organizations with similar systems and the most effective system will be implemented and tested at the Bank, or will take the same idea and modify it to the Banks needs.

③ some steps to ensure the reliability of the system is to test and evaluate, by testing the system the developers can see what areas are needed to be worked on, and Evaluating can decide on how to fix the problem untill the developers are satisfied. Another

step is to ensure confidentiality on the access of the system and make it secure as possible, passwords, fire-walls can be inplaced to help the system keep secure.

(B)(I) The ↑ symbol means that the process are taking place and shows the direction that the data is heading too. The ↑ symbol means that inputed data or retriving data is accepted or vallidated within the system.

(II) line 10 in the algorithm.
    10   Read card slot
This line has to be befor line 9 This means that the program will read the card slot even though the slot is empty and the ATM will get consused because its trying to Read something that is not there.

Line	
8	CardinSlot = FALSE
9	READ cardslot
10	If card is located THEN
11	Card INSlot = TRUE
12	END If

BEGin

(1) Accept cardDetails

Set attempt to = 0

Accept and validate Password

If Password = FALSE

+ 1 to Attemp

If Attemp = 3
THEN SHUTDOWN

ELSE Accept Menu choice

END IF

END IF

READ Systems-on

END.