Question 22

(a)(i) outsourcing means hiring programs, etc from out side the company to do a particular job

(ii) None at the staff at the bank will know how to use the software. The people involved in the development may be exposed to sensertive data.

(iii) - extensive testing
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(b)(i)   ♂ = entered data
           ♂ = System data

(ii)

(iii)