

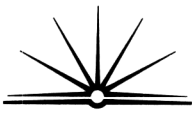
## Question 22

a) i) outsourcing - getting another company/person from outside the business to perform a particular activity/job that is required from the business 'hiring' that company/person.

ii) Implications of outsourcing the construction of this software could be that the ~~business~~ business/person that is outsourced may not:

- be reliable - ~~not~~ meeting deadlines ect.
- ~~hasn't~~ <sup>have</sup> got intement knowledge of the current system
- ~~doesn't~~ understand what is required
- be considerate when making licences ect...

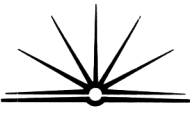
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(iii) • All steps are followed in order & a time management plan / Gantt chart is ~~also~~ made to help keep the development on course.

• A contract to be made up for both parties making sure both correspond & agree to 'agreements' & conditions

• Feedback to the person in charge of the project which then can give feedback to the employer.



b) i) ~~the~~ those symbols represent  
the way in which data is  
traveling

ii)