Question 23

(a)(i) System Status 2 'OFF' should be after Systemdate, Systemtime.

(ii)

(iii)

(iv)

(b)

(c) Online documentation can describe all of this information in detail and can have a trouble shooting section and a question section, there can be graphics on the site that show how the program works.

The video can show the program exactly and how it works and all the information can be told.

I would recommend using the website it will have animated graphics of the program, and a step by step tutorial and questionares that can be answered by email.