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How does the cartoon illustrate ONE change in the use of technology?

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5 'Why are mobile phones a luxury item?'

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What type of question is this?

- (A) Optional
- (B) Open-ended
- (C) Closed-ended
- (D) Multiple-choice

6 What is meant by the concept of *empowerment*?

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- (A) Forcing somebody to do something
- (B) Seeking new responsibilities or roles
- (C) Realising the outcome from managing change
- (D) Gaining strength and confidence in one's own capacity