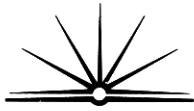




Items	Comment	Actions				
a)	COMMENT.	ACTIONS.				
	contains perishable items.	✓	✓	✓	✗	✗
	Delivery distance over 10 Km (Order more than \$100)	✗	✗	✗	✗	✗
	Delivery distance less ^{less} over than 10km (Order at less than \$100).	✓	✓	✓	✓	✓
	Comment.	Actions.				
	contains perishable items	✓	✓	✓	✓	✗
	Delivery distance over 10 km	✓	✓	✓	✗	✓
	Order order value over \$100	✗	✗	✗	✗	✗
	order value less \$100	✓	✓	✗	✗	✓
	Delivery distance less 10km	✓	✓	✓	✗	✗



b). user documentation of online store would allow the supermarket to know who is their customer and it would be easy for them to understand the ~~need~~ ^{needs} and ~~wants~~ wants from the customers. They want to ~~provide~~ provide their services suitable for the customer, ~~otherwise~~ but in the way, they won't likely to abuse their delivery service which will increase cost and wasting time. The ~~is~~ user documentation for online store will be available.

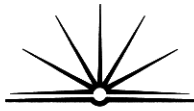
c). ①. ~~Impact of~~ International trading - Internet trading allow customers to pay ~~credit~~ ^{credit} cards and ~~ATM~~ ^{EPESPOS} and ~~ATM~~ terminals cards through internet. Many people's wallet has no cash but a lot of credit card. The ~~is~~ ^{effect} of international trading and ~~the~~ orders through online store increase "Cashless Society". This society ~~is~~ ^{encourages} people to spend more and buy more. ~~Therefore~~ ^{therefore} the bills of debt and credit card payment is increasing. And with the online store of supermarket, it decreases the ~~number~~ ^{interest that} of shopping.



they will go and shop around to buy goods from the supermarket. Supermarkets would ~~also~~ cut down the number of branches and ~~they would~~ ^{also} it gives great impact on employees. Under the pressures of cutting down branches, will they ^(supermarket) still need ~~the~~ sales assistance? This will reduce the number of employees on sales industry.

①. Privacy of individual - People's personal details will be recorded by the supermarket's computer while they order their goods or food from the online store ~~of~~ supermarket. Then the individual's personal detail ^{would} ~~with~~ ^{expose} ~~exposed~~ when the supermarket keep their customer's details and credit card payment. To address ~~the~~ ^{the?} problem, supermarket should be ~~more~~ ^{ethic} and legally not to use the customer's detail for another purpose. There are legal aspect and actions on ~~the~~ ^{the organisation's} ~~part~~ ^{which} abuse someone's ~~of~~ privacy.

②. Accuracy of information and data - The supermarket may not be social and ethic when they did not give out the accuracy information to their



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customers. For example, they must ensure the ^{accurate} price of the products and goods are ~~accurate~~ and it won't make a cheat and ~~untruthful~~ untruthful information to the customers.

To address this problem, customer must make sure and check the information they read from the online store. They could call to the supermarket and ~~etc etc etc~~ check their prices of the products.