

(a) (i) "grandfather, father, son is a backup procedure. The, backup is processed sequence process.

First is the son, then the father and then the grandfather. These, ~~process~~, procedure, is a fast, process, of backup.

(ii) because, if the computer is not available then they have to use the alternative procedures. Alternative procedures should be tested periodically, because, in case of emergency, then, organisation can use it quickly. If it is not checked, periodically then the procedures, might not work. When, organisation need it. That's why, they have to check periodically, to see if everything is working well or not. They also have to test it because, when, computer, will not work, then the organisation may use the alternative procedure, if they find anything

wrong, they have to do it all over again.
It may effect the organisation.

(b)(i) The business can use the real time processing. When the input process is ready quickly. ~~the, ~~real~~ payment, or credit card, system, can't be use, they have to wait~~ For the payment by credit card, the company will also use real time processing. It will be processed quickly. They don't have to process manually, or, they won't have problem with time.

(ii) One problem with real time processing is that data can't be entered at the same ~~time~~ time, they have to wait a few seconds.

(c) Data accuracy - data accuracy is important in online banking. If the user information is not put in accurately then it can create problems for the customer. Data accuracy is not always correct.

Security - security is very important, especially in bank, anyone can read, the information by hacking. Hacking is very dangerous, for any website. By hacking people, can read, information in anyone's account. That is why log on and log off procedures is very useful. These procedures, is by a, login name and password. With the password, and login name, no one can see the document. Many organisation uses these system.