

22a An advantage would be that patient details can be accessed quickly. A disadvantage would be the extra work for doctors when editing patient records in their consultant rooms.

b. The displaying of images would require a very large storage space. Accessing these images may take time depending on the quality and speed of the computer. Images may not be accurate due to the compression of the image, which may cause a wrong diagnosis. The technology required has to be of high quality, which therefore is very expensive and small medical centres such as Urganville may not have the money to purchase

req the required technologies.

9 c. Receptionists need to be able to access information on an appointment details such as time, what doctor and name of patient. Doctors need to be able to access medical details of the patient which may help diagnosis. They also need to complete a record of the visit such as diagnosis, treatment etc.