

QUESTION 22

a) An advantage of this system is that the information is easily ~~and~~ edited and updated which is very convenient ~~and~~ as this is more difficult with paper-based systems.

A disadvantage is that if the system fails for any reason then the impacts could be detrimental to patients lives if it can not be quickly restored. In the case of a power failure, paper still ~~works~~ works, computers dont.

QUESTION

b) Technology issues relating to storage and retrieval, and display of images, ^{with storage} include having adequate storage devices that have an adequate storage capacity. In terms of retrieval for this system, direct access to information and speedy access is required, and therefore lots of Random Access Memory (RAM) would be required. When displaying images, technology that provides a simple, user-friendly and clear interface would be required to be able to extract information quickly and easily.

QUESTION 22

c) The receptionist and the doctor have different views as they require them for different purposes. Receptionists tend to deal more with general personal details and appointment details whereas the doctor is concerned more with the medical and health ~~is~~ related details of patients.